## Installing on Windows<sup>®</sup> 7

## For PhoneTree Patient Messaging, Dental Messaging, Veterinary Messaging and HealthWave<sup>™</sup> models

Important: Before beginning installation of the PhoneTree system, ensure the intended Windows User Account is a part of the Local Administrative Group (required for installation and daily operation) and your version of the PhoneTree software is 6.8.150 or higher (see Installation CD label).

Please Note: This is a one-time process and will not be required in the future (unless you require re-installation).





- I. Insert the PhoneTree Installation CD in your starts, click Cancel). Next, click the Start button
- computer's CD/DVD drive (if the Installer automatically (Windows logo) and then click Computer.



3. Right-click on setup.exe and select Run as administrator.



4. Windows User Account Control will prompt you for permission to proceed. If File Origin shows "CD/DVD drive," click Yes (if it does not, click No and repeat step 3).



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Revised 09/2010



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## Installing on Windows® 7, continued



 When the Installation screen appears, click Next. Once the installation is complete, connect the PhoneTree hardware to the computer (for Hosted models, please proceed to step 8).



6. You may receive the warning screen above. Be assured that it is 100% safe to install PhoneTree software on your computer. Click Install this driver software anyway.



8. Next, *before* launching the PhoneTree software, right-click on the PhoneTree desktop shortcut icon and select **Properties**.



Your device is ready to use

Device driver software installed successfully.

7. It may take a few minutes for Windows to recognize the

appear, the PhoneTree hardware has been installed.

age 2 of 3

PhoneTree device drivers. Once you see the above message



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2:55 PM

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## Installing on Windows® 7, continued

PhoneTree Properties				
Security	Details	Previous Versions		
General	Shortcut	Compatibility		
Phone Tree				
Target type: Application				
Target location: PhoneTreeMVPu				
Target:	∋s (x86)\PhoneTreeMV	Pu\PhoneTreeMVPu.exe"		
Start in: Shortcut key: Run: Comment: Open File Lo	None Non Click Adv cation Change loc	vanced		
	ОК	Cancel Apply		

9. The PhoneTree Properties screen appears. Under the Shortcut tab, click Advanced.

Access Denied		
8	You will need to provide administrator permission to change these settings. Click Continue to complete this operation.	
	Continue Cancel	

 Windows will prompt you for your permission to proceed. Click Continue.



 Enable Run as administrator. Then, click OK. Back on the PhoneTree Properties screen, click OK.

ا 🌒	😵 User Account Control			
Ć	D	Do you want to allow the following program from an unknown publisher to make changes to this computer?		
		Program name: Publisher: File origin: Program location:	PhoneTreeMVPu.exe Unknown Hard drive on this computer "C:\Program Files (x86)\PhoneTreeMVPu\PhoneTreeMVPu.exe"	
	Hide details		Yes No	
			Change when these notifications appear	

12. Launch the PhoneTree software. User Account Control will ask your permission to proceed. Click Show Details. If Program Location shows "C:\Program Files\PhoneTreeMVPu\PhoneTreeMVPu.exe" or "C:\Program Files (x86)\PhoneTreeMVPu\PhoneTreeMVPu.exe," click Yes (if it does not, click No and re-launch the PhoneTree software). Repeat this step each time the PhoneTree software is launched.

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